



STAR EV CORPORATION

4 Year Limited Warranty (Only in U.S. and Canada)

STAR EV Corporation warrants to the original Retail Purchaser that STAR Models: STAR, shall be free from any defects in material or workmanship under normal use and service for the periods stated below. STAR warranty becomes effective from the date of purchase from an authorized STAR dealer with respect to parts and limited labor subject to the terms of this **Limited Warranty**, as follows:

	Sirius, Capella, Classic, Sport, AP, AK, Magellan, Diablo, C-Series, H-Series	Bus, U-series
	4 years	4 years
BODY GROUP (front body, rear body, roof, etc)	2 years	1 years
ELECTRICAL GROUP (charger, converter, solenoids, switches, etc)	2 years	1 years
MECHANICAL GROUP (pedal assemblies, linkages, roof supports, etc)	2 years	1 years
POWERTRAIN GROUP (motor, controller, differential assembly, etc)	2 years	1 years
BATTERY GROUP (administered through Manufacturer*)	2 years/6 years limited on lithium ion	2 years
SEATING GROUP (seat cushions, flip seat parts, etc)	2 years	1 years

- Warranty starts from the date of the purchase by the end user and is valid for the period defined above or for the period above. Battery warranty is administered by manufacturer.
- Warranty excludes improper handling of equipment by dealer, abnormal wear and tear before sale of vehicle, and shipping damage not notated on the bill of lading during delivery.
- Warranty covers parts and labor for period defined above, excluding wear items such as tires, brakes, bulbs, and windshield except for manufacturer defects.
- Warranty for any vehicles that are used for rental, taxi, or excessive use applications is six (6) months. STAR warrants its chassis and suspension components shall be free from defects in material or workmanship for four (4) years from the date of purchase. Chassis and suspension components are defined as the structural frame of the vehicle, leaf springs and shocks, which does not include drive trains, suspension, roof supports, paint and corrosion.
- *Warranty excludes batteries which are covered by the manufacturer. Trojan offers a 24 month warranty for STAR purchased with Trojan Batteries (T-105, T-145, T-875, and Ranger 160). See Warranty Policy on: starev.com/technical/warranty
- Lithium Ion Battery - 80AH, 105AH, and 210AH Lithium battery packs administered by STAR EV Corporation for Green Energy Battery Company Limited.

CLARIFICATIONS:

- All warranty claims shall be filed via online warranty claim form or email of the warranty claim request. STAR has 30 days to agree to or to decline the warranty.
- All required parts should be returned to STAR within 30 workdays from time of the claim being filed. Dealer(s) are responsible for the freight/shipping cost to STAR or to the parts warranty division if the parts are not warrantable.
- STAR will be responsible for the shipping cost of all warranty parts to the dealer location once the claim is approved. Shipping is standard delivery, NOT overnight unless paid for by dealers and upon his (her) request.

EXCLUSIONS: Specifically excluded from any STAR warranty are adjustments / repairs made due to normal wear beyond the first one hundred eighty (180) days, routine maintenance items, cosmetic deterioration, and electrical components which are susceptible to fluctuations in current which is beyond the control of STAR. Damage caused by airborne fallout, salt from sea air, salt or other materials used to control road conditions, chemicals, tree sap, stones and the application of chemicals or sealants subsequent to manufacture, etc., is not covered. This warranty also does not apply to Acts of God or other events over which STAR has no control. Transportation charges for warranty service are excluded from this warranty and all replaced parts shall become property of STAR unless released by STAR. Any parts repaired/replaced under this warranty shall be warranted for a period of ninety (90) days from installation or for the remainder of the original warranty, whichever is greater. This warranty excludes batteries, which are warranted by their respective manufacturer.



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4 Year Limited Warranty
Effective 1-01-2021

STAR EV CORPORATION
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REMEDY: The sole remedy under this warranty and STAR only obligation in the event of a defect in the vehicle / battery chargers is that STAR, at its sole option, repair or replace any defective parts. This remedy precludes all other remedies including any lawsuits, claims or other proceedings alleging strict liability, negligence of contract or any cause of action. STAR reserves the right to improve or change the design of any STAR or battery charger without assuming any responsibility to modify previously manufactured vehicles.

DISCLAIMER: This warranty is made in lieu of all other warranties, implied or expressed, including any warranty of merchantability or fitness for a particular purpose. STAR further disclaims all liability for incidental, exemplary, punitive or consequential damages; to include but not limited to, personal injury or property damage arising from any defect in the vehicle/ battery charger.

No agent, employee or representative of STAR or any person has authority to bind STAR to any other agreement, representation or warranty concerning the goods sold under this warranty. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

WARNING: Any modification or change to the vehicle or battery charger which alters the weight distribution of the vehicle, its stability, increases the speed, or alters the output of the battery charger beyond the factor specification, can cause personal injury and will void this warranty. Do not make any such modification or any other alteration, which would adversely affect the safety of the vehicle. Adding a flip seat to the car is the only exception that STAR agrees is covered under this warranty.

VOIDING OF WARRANTY: This, and any other warranty, shall be void if:

- The vehicle or battery charger is abused or otherwise not used in its intended manner
- The vehicle is in an accident or collision
- The vehicle shows indications that the speed governor was adjusted or modified allowing the vehicle to operate beyond STAR specifications.
- The vehicle shows indications that the vehicle has been altered or modified in any way from STAR specifications, including but not limited to:
 - Alterations to the braking system, electrical system, steering or other operating systems of the vehicle.
 - Indications that routine maintenance was not performed when and in the manner specified in the STAR maintenance and service manuals or publications.

Data submitted for an individual vehicle warranty claim contains false or misleading information.

This warranty shall be void with respect to any defect or damage caused by or as a result of or related to parts or accessories which are not manufactured or authorized by STAR, or were not installed per STAR's instructions, or were covered by another manufacturer's warranty, whether expired or not.